



**SAN BERNARDINO  
COUNTY**  
**Project & Facilities Management**

Project Management Division

# INNOVATION IN ACTION

Shaping the future of public  
facilities project management



## Who is PMD?

We are a multi-disciplined department of professionals from many backgrounds, providing comprehensive project management services for existing buildings, and ground-up construction.



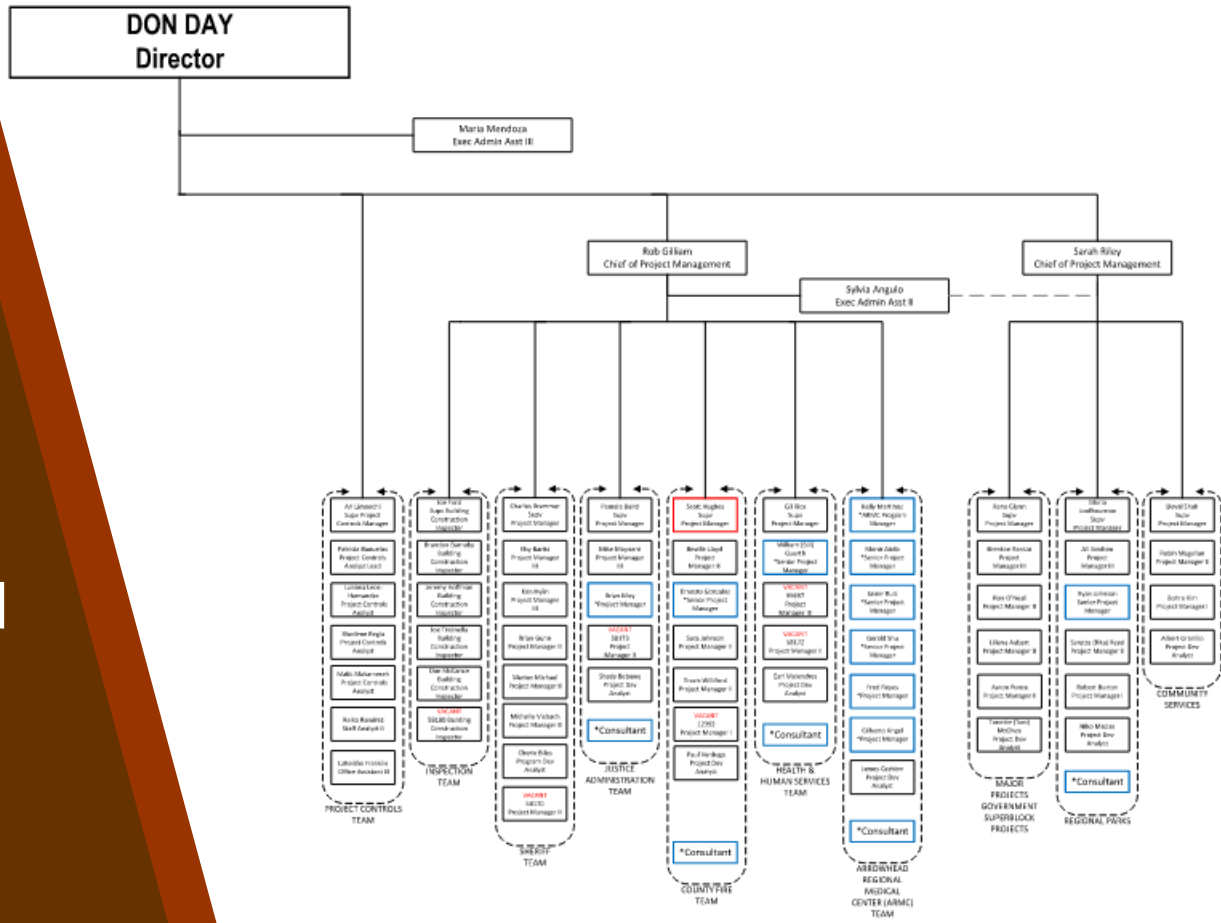


## **Strategic Team Alignment: Serving Customers with Focused Expertise**

Our customer-centric structure consists of eight specialized teams, each designed to deliver tailored support and responsive service.

- **Sheriff's**
- **Justice Administration**
- **County Fire**
- **Health and Human Services**
- **Arrowhead Regional Medical Center**
- **Regional Parks**
- **Community Services**
- **Government – Major Projects**

# Our Team



PMD ORGANIZATION CHART FY 25/26





# Mission, Vision, & Values

# Our Mission

**We help the County reach its full potential-** by providing a safe, clean, and well-maintained physical environment for employees and the public who visit County-owned facilities through delivery of first-class construction, maintenance, and custodial services.





An aerial photograph of a town nestled in a valley. The town is surrounded by green hills and mountains. In the background, a large, snow-capped mountain peak rises above a layer of white clouds. The sky is a clear, vibrant blue. The overall scene is bright and scenic.

# Our Vision

**To create a world-class team by the end of 2025. We will:**

- Exceed customer expectations by seeking opportunities for improvement and leveraging innovation and technology.
- Align our actions with our shared values, accept complete accountability for our assigned tasks, and enlist the support of our peers to maximize success.
- Encourage each other and promote employee satisfaction by fostering collaboration and celebrating each other's successes.
- Strengthen our team by helping each other become the best versions of ourselves, providing opportunities for professional development, and encouraging work/life balance.

# Our Values

**Integrity** – Doing the right thing, not the easy thing.

**Service** – Being responsive to our customer's needs and finding a path to 'yes'.

**Collaboration** – Striving to work together and leverage common resources to accomplish our goals.

**Respect** – Recognizing the unique and diverse contributions of others and learning from honest feedback.

**Accountability** – Building trust by delivering on our commitments, taking responsibility of our outcomes, and driving results.





# Innovation in Action – Driving the Future of Projects



Innovation at PMD is more than technology — it's about **reimagining the way we serve our customers, communicate with our partners, and deliver results.**

At **PMD**, innovation isn't just a goal — it's embedded in how we work every day. From embracing cutting-edge technology to developing solutions that enhance transparency, efficiency, and service delivery, innovation is the driving force behind our commitment to excellence.

Over the next few slides, you'll see how PMD is transforming construction management through **customer-focused digital tools**, smarter processes, and groundbreaking projects that ensure **San Bernardino County's facilities and infrastructure** support our community's evolving needs.

NACo 2024  
**ACHIEVEMENT  
AWARD**  
*Winner*





Project and Facilities Management  
Project Management Division

www.SBCountr.gov

Don Day  
Director

Robert Gilliam  
Chief of Project Management

Sarah Riley  
Chief of Project Management

## Funding Ready Package

### WVDC Skywalk and Visitor Buildings Roof, Gutters, and Downspouts 10.10.1610

Service Type  Proposed Budget  Feasibility Study  
 Revised Budget  Other:

Department Sheriff-Coroner  
Account Manager Charles Brammer  
Transmittal Date January 6, 2025


Inspectors site visit Date November 20, 2024

Comments:	Approved for Distribution
	Finalized Document

Prepared for:  
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Project and Facilities Management Department, Project Management Division

Charles Brammer Supervising Project Manager

Name	Title
	Charles Brammer 2025.01.07 11:35:34-0800
Signature	January 6, 2025 Date

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www.sbcounty.gov  
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# Funding Ready Package (FRP)

**CIP Request** – Departments can submit requests through the portal, track real-time status updates, view assigned SPM and PM, check submittal dates, and access a copy of the FRP.

**Scoping** – Site walks with inspectors and clients ensure a thoroughly developed **Detailed Scope of Work (DSOW)**, minimizing the risk of missed scopes.

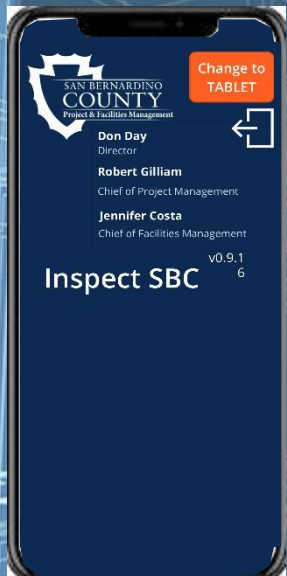
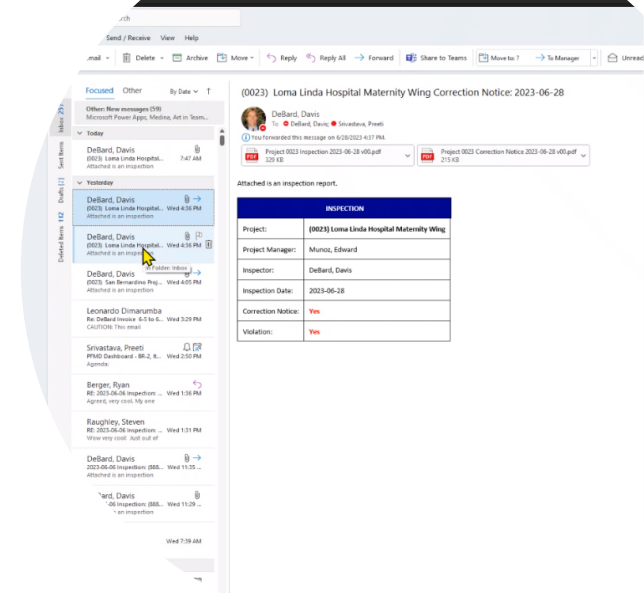
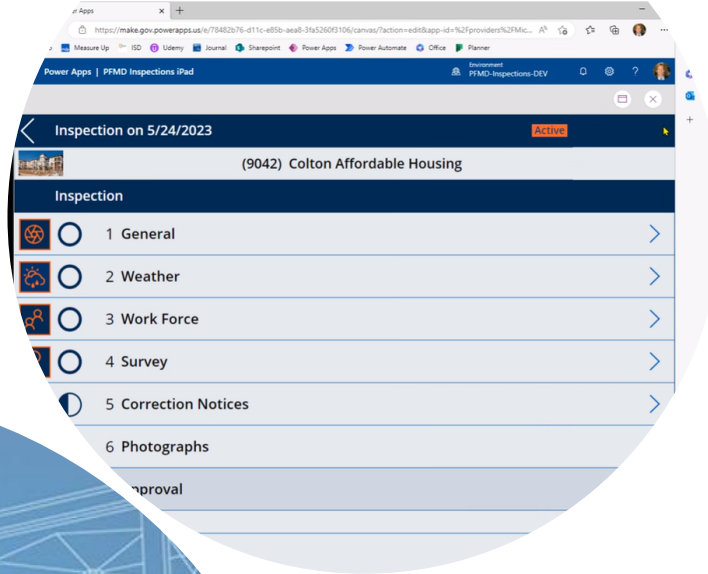
**Estimation** – Estimators participate in site walks to develop precise cost estimates, reducing risks of under- or over-budgeting.

**Scheduling** – A detailed project timeline is included in the FRP, providing clients with clear visibility on project milestones and deadlines.

**Delivery** – The approved package is delivered to the client and uploaded into the **CIP portal** for easy reference and tracking.



# INSPECT SBC



## Pioneering Digital Transformation with SBC Inspect

To enhance efficiency, transparency, and customer experience, we created and launched **SBC Inspect**, a cutting-edge mobile and web application that modernizes how inspections are requested, tracked, and reviewed.

- ✓ Simple, intuitive interface for requesting inspections in real-time.
- ✓ Instant access to inspection reports and findings, available anytime, anywhere.
- ✓ Seamless viewing of site photos and historical records — enhancing project visibility for all stakeholders.
- ✓ Replaces manual processes, improves communication, and increases inspection turnaround time.

### The Impact:

- Empowering project managers, contractors, and County departments with immediate access to inspection data.
- Driving faster decision-making through real-time transparency.
- Setting a new standard for how public sector facility inspections are managed.



Map Portfolio **Projects**

\$1,376,696... CIP Portfolio Volume 299 Active Projects **199 FRPs in Development**

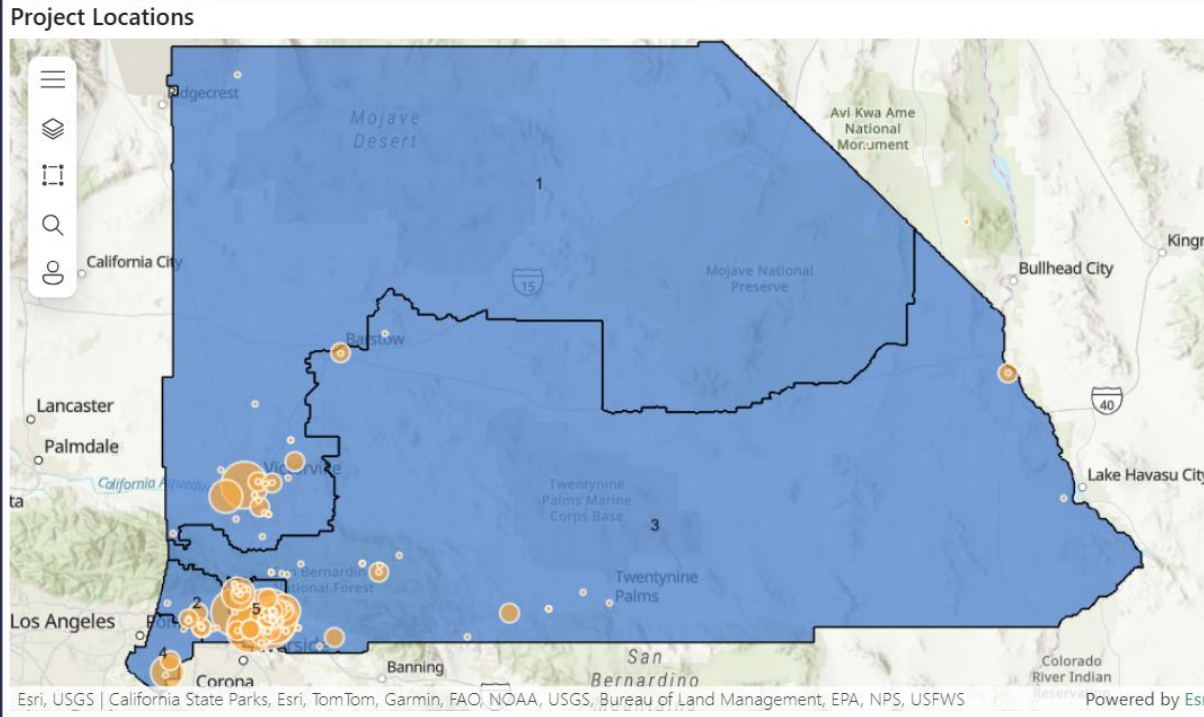
Project Name

District

Department

Facility Name

Project Name	WBSE	Phase	Budget
800 MHz Replacement Project	10.10.0009	Other - Non-Construction	\$135,552,933
Space Prog for Sheriffs Narc/SED/Irne	10.10.0050	Construction	\$15,248,770
Apple Vly Apt Terminal Parking Lot Imps	10.10.0059	Construction	\$1,170,000
Taxiway recon and drainage improv	10.10.0060	Design	\$1,620,000
Fire Alarm Panel Upgrade	10.10.0121	Construction	\$1,776,145
Chino Apt Paving Project -Yanks Air Museum	10.10.0125	Other - Hold	\$450,000
Special District WAS Bldg. Acquisition	10.10.0147	Closeout	\$587,262
Valley Public Safety Ops Ctr Needs Asses	10.10.0181	Construction	\$124,981,367
ED Staff Bathroom Remodel	10.10.0239	Construction	\$1,564,000
Labor & Delivery Security Doors	10.10.0240	Construction	\$217,313
MRI Replacement	10.10.0246	Construction	\$6,222,984
Bi-Plane Angio Room	10.10.0248	Procurement	\$30,368,622
Fire Door Magnetic Hold Open	10.10.0254	Construction	\$178,484
ARMC Air Conditioning Sterile Department	10.10.0266	Design	\$2,852,719
Apple Valley APT Roof Maintenance	10.10.0276	Other - Non-Construction	\$14,000
Rosena Ranch Fire Station New Build	10.10.0320	Design	\$6,062,684
Facility Security Assessments- Phase I	10.10.0377	Construction	\$2,460,000
Security Policy & Procedures Dev & Train	10.10.0435	Construction	\$570,000
ARMC CT Scanner Acquisition	10.10.0453	Procurement	\$4,414,638
ARMC Transfer Switch Replacement	10.10.0458	Construction	\$1,755,462
ARMC Outpatient Lab Door Auto Widening	10.10.0463	Construction	\$317,688
ARMC Behavioral Hlth Sec Door Controller	10.10.0466	Cancelled	\$357,100
<b>Total</b>			<b>\$1,376,696,761</b>



# Projects Dashboard

With our Dashboard, our clients no longer must ask for updates — they own the data, with real-time access to everything they need to monitor their projects, budgets, and timelines.



## Real-Time Project Transparency at Your Fingertips

PMD's **Master Project Dashboard** was created to provide County departments with instant access to all critical project data — anytime, anywhere. Designed with a customer-centric focus, this powerful tool gives our clients full visibility into their projects from planning to construction to completion.

### Key Features & Benefits:

- ✓ **Portfolio Overview:** Displays all active projects across the County, filtered by department, district, or facility.
- ✓ **Financial Transparency:** Real-time budget updates and financial tracking to ensure fiscal accountability.
- ✓ **Status Tracking:** View project phase (planning, design, construction, closeout) in real-time.  
**Project Notes & Documentation:** One-click access to site photos, progress notes, and historical data.
- ✓ **Interactive Mapping:** Visual representation of projects across the entire County for geographic insights.
- ✓ **Customizable Filters:** Clients can focus only on the projects relevant to them — increasing efficiency and clarity.

### The Impact:

- Eliminates outdated manual reports and fragmented communication.
- Empowers County leadership and departments to make faster, more informed decisions.
- Enhances trust by providing **full transparency** into project progress and spending.
- Drives operational efficiency, ensuring PMD meets both **customer expectations** and **fiscal responsibility**.

# Bloomington Animal Care Facility

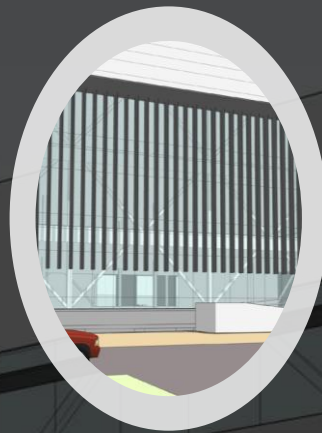


The new facility, located on County-owned vacant land at 18313 Valley Boulevard in Bloomington, formerly the site of Ayala Park, will offer on-site veterinary services, animal adoption services, animal care administration, and temporary animal housing. This Project will significantly enhance the Department of Public Health – Animal Care Division’s ability to serve county residents by increasing animal adoptions through integrated community outreach and modern veterinary practices.





The Valley Communication Center will serve as the primary Emergency Operations Center in the San Bernardino Valley. The ~74,000-square-foot facility will be constructed on a 6.85-acre site and be occupied by the Sheriff's Office of Emergency Services, County Fire, CONFIRE, and ICEMA, and will serve as the Sheriff's primary emergency call center for the valley. The building will include significant enhancements and redundancies to assure continual operations and is designed to operate under extreme conditions.



# Valley Communication Center

The Prado Splash Pad Project will replace the dated splash pad and install a new facility which will incorporate the region's agricultural heritage and install new supply lines, control valves and a new storage tank.



# Prado Splash Pad





**THANK YOU!**

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